



*Application Form for the exercise of data subject's rights under
the General Data Protection Regulation 2016/679.*

PPC S.A., as Data Controller, informs you in the context of the General Data Protection Regulation (GDPR) 2016/679 of the European Parliament and of the Council dated 27 April 2016 about the following rights:

Right to access (Article 15)

You have the right to be informed as to whether and to what extent PPC S.A. processes your data and if such processing is confirmed, you are entitled to have access to such data, as well as to the supplementary information set out in par. 1 of Article 15 of the GDPR.

Right to rectification (Article 16)

You have the right to request to update your data, rectify any inaccurate data, as well as to have incomplete personal data completed.

Right to erasure (Article 17)

You have the right to request erasure of your personal data, where the grounds under Article 17 of the GDPR apply, and such request must be met provided that there are no other legal grounds for processing (such as, but not limited to, an obligation to process personal data imposed by law).

Right to restriction of processing (Article 18)

You have the right to request restriction of your personal data processing in the following cases: (a) when you contest the accuracy of the personal data and until verification is carried out, (b) when you object to personal data erasure and you request restriction of their use rather than erasure, (c) when personal data are no longer necessary for the purposes of processing, but they are required for the establishment, exercise and defense of your legal claims, and (d) when you object to processing pursuant to paragraph 1 of Article 21 of the GDPR and until it is verified that there are legitimate grounds concerning us which override the grounds for which you object to the processing.

Right to object to processing (Article 21)

You have the right to object at any time to the processing of your personal data based on Article 6, par.(1), item (e) or (f) of the GDPR unless the Company demonstrates compelling and legitimate grounds for the processing.

Right to object to decision-making, based on automated processing (Article 22)

You have the right to request to opt out of decision-making based on automated processing, including profiling.

Right to portability (Article 20)

You have the right to receive your personal data free of charge in a structured, commonly used and machine-readable format or to request, where technically feasible, to have your data transmitted directly to another Data Controller.

We further inform you that:

1. You reserve the rights set out above without prejudice to the applicable legislation and the restrictions provided for therein.
2. You will receive a reply to your request within one month after its receipt in accordance with Article 12 § 3 of the GDPR. Upon relevant notification, this time period may be extended by two months if deemed necessary, depending on the complexity of the request and the number of other pending requests.
3. In case your application is rejected, our Company will provide you with relevant justification.
4. If your request does not meet the requirements of the applicable legislation, our Company reserves the right either: (a) to charge you a reasonable fee, taking into account the administrative costs of providing the requested information, the communication with you, the handling of the request, etc., or (b) to reject your request.
5. If any doubts arise as to the identity of the applicant, our Company reserves the right to request additional information for the purpose of adequate identification.
6. If your rights are breached, we inform you that you have the right to lodge a complaint with the Data Protection Authority. For information about the competence of the Authority and the way you can file a complaint, you may visit its website (www.dpa.gr > My rights > Lodge a complaint), where detailed information is available.

FORM FOR THE EXERCISE OF DATA SUBJECTS' RIGHTS AND IDENTIFICATION DOCUMENTS REQUIRED

In order to submit an application to exercise your rights in accordance with the General Data Protection Regulation (GDPR) 2016/679 of the European Parliament and of the Council dated 27 April 2016, you are required to submit to us the following request form, filled in with your personal details and specifying the right you wish to exercise.

Moreover, in order for us to handle your request, you are required to provide us with proof of your identity.

To prove your identity you must provide us with a copy of an identification document, e.g., ID card, passport or residence permit.

If you submit the request on behalf of the data subject, you will need to provide us with proof of the data subject's identity and a document authorizing you to act on his/her behalf. The above details should be consistent with the data already stated when you signed your Power Supply Contract.

The form for the exercise of your rights along with the appropriate supporting documents may be sent electronically at: customercare@dei.gr or submitted to any PPC Store , where you will also find available the form in hard copy for your own convenience.



REQUEST TO EXERCISE DATA SUBJECT'S RIGHTS UNDER THE GENERAL DATA
PROTECTION REGULATION 2016/679

CONTRACTING PARTY CODE*:
CONTRACT ACCOUNT (FOR CUSTOMER):

FULL NAME/ TRADE NAME:

NAME/SURNAME:
TIN No:

FATHER'S NAME:
ID No:

CONTACT DETAILS :

ADDRESS :
CITY/TOWN :
TELEPHONE No*:
E-MAIL :

No:
POSTAL CODE :
MOBILE No :

To: PPC S.A.
For the attention of DPO

Dear Sirs,

I wish to exercise the following right:

- Right of access (Article 15)
- Right to rectification (Article 16)
- Right to erasure (Article 17)
- Right to restriction of processing (Article 18)
- Right to object to processing (Article 21)
- Right to decision-making (Article 22)
- Right to portability (Article 20)

DESCRIPTION OF THE REQUEST

In order to help us asses your request, please provide us with a description

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I wish to receive your written reply within one month from the receipt of my request.

Date

Signature¹ of Natural person or authorized
person

1 You are required to provide a certification of authenticity of your signature issued by a Citizens' Service Centre (KEP) or a Police Station, or via <https://www.gov.gr/>

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